



The Building Supply Industry Association

Unit #2, 19299 – 94th Ave.

Surrey, BC V4N 4E6

Ph: 604-513-2205 Fax: 604-513-2206

Web: www.bsiabc.ca Email info@bsiabc.ca

Conflict Management

June 1st, 2015 – 8:30am – 3:30pm

Registration Form

Conflict Management: Reflect on your conflict experiences; assess your listening skills, describe the 5 main Conflict Styles; adapt the process for different types of conflict, use agreement frames and open questions.

Trainer: Judith McLean: over 25 years of training in Communication courses at various post secondary colleges and in businesses. Entrepreneur and 15 years retail experience.



Company: _____

Address: _____ City: _____ Postal Code: _____

Tel: _____ Fax: _____ E-Mail: _____

Name of Participant (please print clearly)	Name of Participant (please print clearly)

Payment Information

\$250 1 day course (\$275 non-members) = _____ + (5% GST) Total: _____

GST# R121931729

Method of Payment: Please bill me (BSIA members only) _____ Cheque Enclosed _____

Visa _____ MasterCard _____ Card # _____ Exp Date: _____

Signature _____

Please return registration form with payment enclosed or fax / email back to:

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